

# Other Issues

**HVLA finally had two (2) professional golf consults:** (1) Wm. Baker & Assoc.; (2) Z. Gordon Davidson & Assoc., in 2015. Both were presented to the Board in Jan. 2016. Copies of both are on this page, right. To our knowledge, the consultants' recommendations have only been minimally implemented by HVLA staff.

**How well does HVLA relate to its surrounding communities?** Middletown? OK, we've got sports that connect with Middletown (MATH). What about local businesses? Has HVLA maximized its relationships with local business? Our relationship with Lake County, Caltrans, the County Sheriff, CHP? There are lots of issues in all those areas. Past contacts with Caltrans re blocking run-off into our Lake from Coyote Creek never seemed to go anywhere. More recent contacts with Caltrans reportedly handled by previous GM Rod Wood, have been a mystery due to lack of status reports. Wineries? Sure, some come to the concerts, but isn't there more we can develop with them? Farmers Markets? Why can't we have one at the Community Center parking lot?

**What about a "Community Engagement Program"?** A program to actually improve member involvement in everything-HVLA, including governance. Did you know that there once was a "Welcome Program" here? It's obviously long gone. Let's bring back the "Welcome" to HVLA. Current "Assn. goals" (2018) talk about implementing a similar program, but nothing has happened so far.

**Annual "required" training for all Board members and Staff.** This was going to be put into effect in 2015, but only happened minimally. Nothing much since. No enhancements in Director candidate vetting, either!

**The New HVLA web site is more user-friendly.** But, it appears to be regressing back to its previous disorganized, helter-skelter and many-things-missing content!

**"GOLF FIRST" still remains as HVLA's prime MO.** The Golf Ops. "subsidy" (bail-out) reached its highest point ever in 2017 at \$769,000 (LOSSES). Meanwhile, the Community Center had to be demolished due to terminal deterioration and has been replaced with new restrooms/showers next to

the pool. The meeting-room capacity and Youth/Teen Center previously housed there are GONE! No replacement plans for those as yet. The “2012 Recreation Plan” also remains in limbo with about 15 of its 66 recommendations implemented to date.

**Our Safety & Security Dept. perennially suffers from an image-problem.** Many members have no idea how it operates or why it operates the way it does. Complaints are numerous and often misguided.

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