

HVLA Security

Generally, HVLA Security works fairly well.

However, chronic complaints have persisted over the years:

- Inconsistently operating gates.
- Non-members gaining access using member information.
- Over-zealous ticketing for driving offenses.
- Ignoring professional ethics in favor of “orders” from Board/Management.
- Poor monitoring of School-Bus regulations, e.g., illegal passing while discharging children.
- Outsiders gaining access to HVLA via unsecured dirt-roads.
- Inconsistent handling of various incidents, e.g., barking/roaming dogs, complaints against Directors, Staff and VIP’s.
- “Interpreting” Assn. Rules to favor the Assn., e.g., just above.
- Why HVLA Security needs vehicles with rear-seat locked-cages.
- Mixed messages about “Rules” and security-procedures given to members by different Security personnel.
- Other unprofessional conduct of Security personnel.
- Lack of comprehensive fire/flood prevention plan

As with most other Member concerns, these complaints never get directly, meaningfully addressed.

July 2018